

February 5, 2015

Nationwide Anthem Breach May Impact Commonwealth of Virginia Members

Anthem has set up a toll-free telephone number and website specific to the nationwide data breach which occurred within the past week. DHRM's Office of Health Benefits was notified today of the breach. Approximately 280,000 state and local government members are enrolled in the state and The Local Choice (TLC) health plans administered by Anthem. Anthem is working with federal investigators to determine who is responsible and why Anthem was targeted.

Members should call the Anthem hotline at **1-877-263-7995** with questions about this incident. A special website at www.anthemfacts.com will be updated with new information as it is received.

Here is the information from Anthem at this time:

- The investigation to date shows the information accessed includes member names, member health ID numbers, dates of birth, Social Security numbers, addresses, telephone numbers, email addresses and employment information.
- Social Security numbers were included in only a subset of consumers that were impacted. Anthem is still working to identify how many Social Security numbers were accessed.
- Anthem's investigation to date shows that no credit card information or confidential health information was compromised.
- Since discovery of the issue, Anthem has been working to identify impacted members and groups.
- While Anthem is not aware of any fraud that has occurred as a result of this incident against its members, all impacted members will be enrolled in identity repair services. In addition, impacted members will be provided information on how to enroll in free credit monitoring.

Anthem will be mailing a letter to affected members. No action is required by state agencies. DHRM will continue to monitor the situation and provide updates to state agencies as necessary. Please let us know if you have questions.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.